

At Move Rehab Co. we're committed to protecting and respecting your privacy. This Policy tells you how we use personal information collected on our website and in our clinics. We may change this Policy from time to time so please check this page occasionally to ensure that you're happy with any changes. By using our website, you're agreeing to be bound by this Policy.

How do we collect information from you?

We obtain information about you when you use our website, for example, when you contact us about our services and when you register as a patient at Move Rehab Co.

What type of information is collected from you?

The personal information we collect includes your name, address, email address, medical history, and information regarding what pages are accessed and how you've interacted with the site.

How is your information used?

- To provide and fulfill Services between yourself and Move Rehab Co., and that of your insurance provider
- To refer you onto a Consultant, where you have given your consent
- To notify you about changes to our Service
- To provide customer support
- To gather analysis or valuable information so that we can improve our Service
- To monitor the usage of our Service
- To detect, prevent and address technical issues
- To provide you with news, special offers and general information about other services we offer that are similar to those that you have already purchased or enquired about, unless you have opted not to receive such information.

We will hold your personal information for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary in accordance with your insurance policy and also Medical Data protection regulations.

Who has access to your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

Move Rehab Co. has a debt recovery process in place whereby we appoint a third party to act on our behalf: only relevant information will be shared pertaining to your appointment dates and outstanding amount. We will also share your contact details so they are able to get in touch with you.

How can you access and update your information?

The accuracy of your information is important to us. If any of your details change then please contact us directly on reception@moverehabco.com.au

Use of 'cookies'

Like many other websites, the Move Rehab Co website uses cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual. This helps us to improve our website and deliver a better more personalised service. It is possible to switch off cookies by setting your browser preferences. For more information on how to switch off cookies on your computer, visit our full cookies policy. Turning cookies off may result in a loss of functionality when using our website.

Security Of Data

The security of your data is important to us: your personally identifiable information is kept secure. Only authorised employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information. All marketing emails from Move Rehab Co will allow you to opt-out of further mailings. We store personal information on secure servers that are managed by us and our service providers, and occasionally hard copy files that are kept in a secure location in Australia. Personal information that we store or transmit is protected by security and access controls, including username and password authentication, two-factor authentication, and data encryption where appropriate.

If you have any questions, concerns, or comments about our privacy policy you may contact us. By accessing www.moverehabco.com.au or any content found on this web site, you are deemed to have entered into an agreement with Move Rehab Co. and to have agreed to be bound by the terms set out below. The web site is owned and operated by Move Rehab Co.

Intellectual Property

The contents, design and underlying code of this web site remain the intellectual property of Move Rehab Co at all times. You may not use or reproduce or allow anyone to use or reproduce the content on this web site for any reason without written permission from Move Rehab Co.

Governing Body

All our Physiotherapists are registered with the Australian Health & Professional board, and members of the Australian Physiotherapy Council.

ABN: 95 020 933